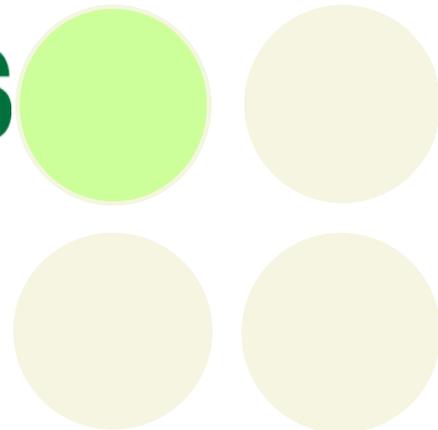




# Twelve Trees

## home care

*Always there to Care*



1st February 2012

Issue 2

### Different? Why?

- Employed Staff
- Agreed visit times
- Care home based
- Company transport
- Fresh daily hot meal
- Allocated carers
- Respite care

### Companionship for homecare clients



Enjoying our Christmas Fete



Twelve Trees home-care has been running for just over twelve months. During this time more and more clients have been asking "can you help me with companionship?" or "can you take me out?". Often within a personal budget there are monies available to help with social activities and outings, not just the essentials like shopping. We have helped many people choose and plan what they wish to do for their companionship. We have purchased three

cars specifically to help with ease of access and safety for escorted outings with our care team. It's has been great for a number of our homecare clients to visit Twelve Trees for various afternoon activities, particularly to enjoy the Christmas fete with mince pies and mulled wine. The opportunity to mix and meet new friends means that we can arrange more group activities. Clients have also enjoyed individual shopping trips, where they can choose a gift

for a family member or friend without having to ask them to collect their own present. This is particularly important if the family member or friend is helping at home. Other requests have been to escort a client to a graveside, collecting flowers on the way. This allows for the time they wish and afterwards be escorted home with a carer they know. Fish & chips by the sea has been requested for 2012 when the weather warms up.

Twelve Trees is always please to help in the home but have experienced some strange requests during the last 12 months:-

## SERVICES

Personal Care

Companionship

Domestic Help

Fresh daily hot meal

Escorted Hospital Visits

Will you take me fishing?

Can you wash my dog please?

Can you give my dog medication?

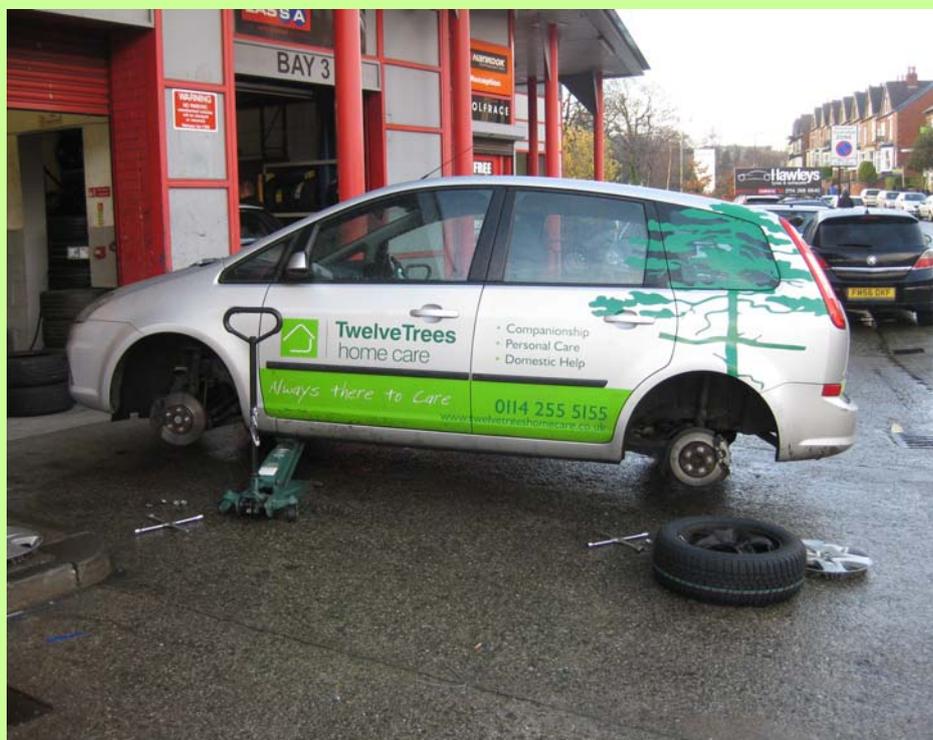
Can you help me move house?

Will you take my underwear home to boil wash please?

Will you marry me?



Preparing our cars for the winter :- Snow tyres now fitted



## Staff Team

Jayne	Manager
Dawn	Senior Care
Emma C	Carer
Kenny	Carer
Emma G	Carer
Lisa	Carer
Sandra	Carer
Dianne	Carer
Ann	Carer
Louise	Administration
Simon	Care Provider

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